

Disaster Frequently Asked Questions

How do I register with FEMA?

Call **1-800-621-3362**, register online at www.DisasterAssistance.gov, or visit a Disaster Recovery Center. Registration must be complete by **September 9, 2019!**

You will need the following information:

Social Security Number, Address of damaged home or apartment, description of the damage (**take pictures of the damage**), information about insurance coverage, telephone number, mailing address, bank account and routing numbers for direct deposit of funds

You will receive an application number – keep this handy for reference!

What assistance is available through FEMA?

Cole and Miller Counties are federally declared under a Major Disaster Declaration (DR 4451) and are eligible for Individual Assistance (IA) through FEMA.

Individual Assistance is available to qualifying households and is a grant, meaning this money does not have to be paid back. FEMA provides financial assistance in the categories of Temporary Housing Assistance (money for individuals to rent a safe place to live) and/or Repair or Replacement assistance (money to repair damage caused by disaster not covered by insurance). Other Needs Assistance (ONA) are necessary expenses and serious needs caused by the disaster such as medical, dental, funeral, transportation or personal property. Some of the Other Needs Assistance funds are not available until households apply for a Small Business Administration Disaster Recovery Loan.

Many people who register with FEMA will receive an application packet from the Small Business Administration (SBA) for a disaster recovery loan. It is important that you complete and return this application! This loan application is for disaster-affected individuals, not just businesses. **It must be completed** before you can access FEMA dollars for things like personal property losses, moving and storage costs, and transportation services. These loans are at a very low interest rate and you will not be approved for a loan if you fail the income test.

When will I hear from FEMA?

Continue to check online at www.DisasterAssistance.gov for your application status. Follow up after two weeks if you have not heard from FEMA. Make sure your application is complete and they are not waiting to hear anything else.

What is Disaster Case Management?

Disaster Case Management is a FREE and time-limited service where a case manager and a disaster survivor work to develop and carry out a Disaster Recovery Plan. This process addresses any needs caused by or related to the disaster and develops goals and steps necessary for recovery. Disaster Case Managers work to coordinate resources for the client, monitor progress, and advocate for the client as needed.

Questions? Call Catholic Charities of Central and Northern Missouri at **573-653-7719** or email Disaster Case Manager, Diane Elam at delam@cccnmo.org

What other assistance is available?

Disaster Unemployment Assistance (DUA) benefits are available to eligible flood and tornado survivors whose employment was lost or interrupted from the storms.
Call **1-800-320-2519** to file a claim.

The **Disaster Distress Helpline** is available 24/7 to find emotional support.
Call **1-800-985-5990** for tips and resources.

Disaster Legal Services (DSL) provides free legal help to low-income disaster survivors. For more information you can call **1-800-621-3362**